

U.S. Petfood Spending Patterns

April 2014

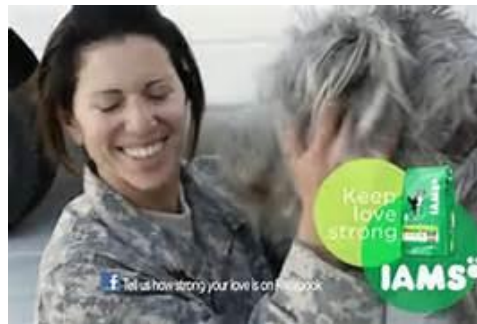


David Sprinkle
Research Director, Packaged Facts



- Sales & Spending Trends
- Channel Shopping Trends
- Product Purchasing Trends

*“Love them like family.
Feed them like family.”*



Sales & Spending Trends



U.S. Retail Sales of Pet Products, 2013

preliminary estimates for *U.S. Pet Market Outlook, 2014-2015*

2013 vs. 2012

% Chg

Pet Food

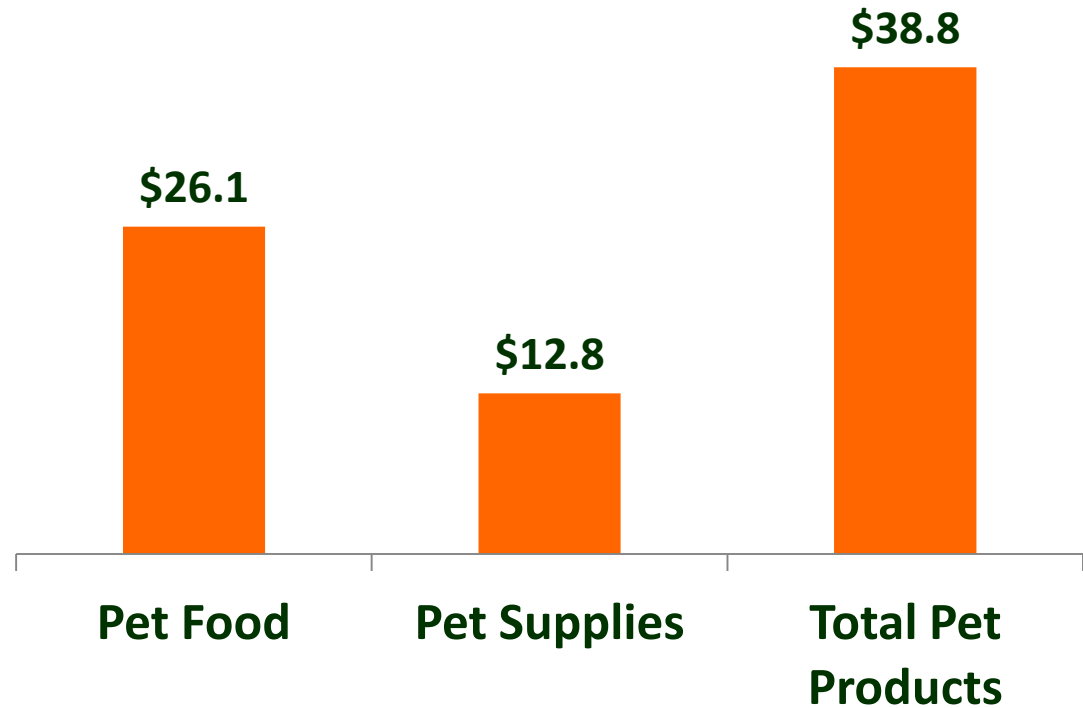
3.7%

Pet Supplies

3.4%

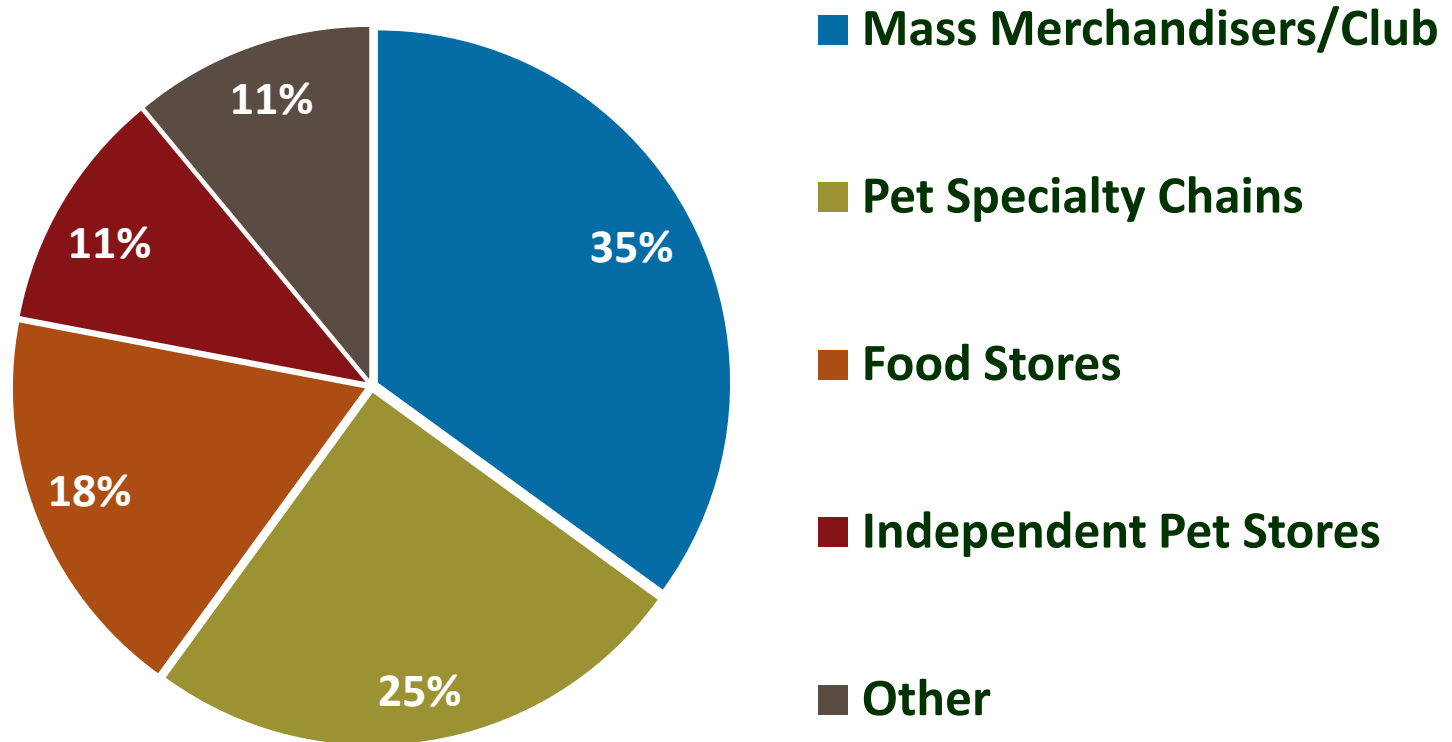
Pet Products

3.6%



Retail Channel Shares of U.S. Pet Product Sales, 2013

preliminary estimates for *U.S. Pet Market Outlook, 2014-2015*



Average Annual Consumer Expenditures on Pet Products and Services, 2008-2012

| | 2008 | 2009 | 2010 | 2011 | 2012 |
|---|---------------|---------------|---------------|---------------|---------------|
| Pet Food | 163.13 | 168.92 | 165.20 | 182.75 | 194.70 |
| Pet Purchase, Supplies, Medicine | 164.01 | 165.83 | 162.51 | 140.90 | 135.69 |
| Pet Services | 36.77 | 43.36 | 38.87 | 35.72 | 41.70 |
| Vet Services | 206.96 | 164.74 | 113.52 | 142.67 | 149.95 |
| Total | 570.87 | 542.85 | 480.10 | 502.04 | 522.04 |
| | | | | | |
| Pet Food | | 3.5% | -2.2% | 10.6% | 6.5% |
| Pet Purchase, Supplies, Medicine | | 1.1% | -2.0% | -13.3% | -3.7% |
| Pet Services | | 17.9% | -10.4% | -8.1% | 16.7% |
| Vet Services | | -20.4% | -31.1% | 25.7% | 5.1% |
| Total | | -4.9% | -11.6% | 4.6% | 4.0% |

Source: U.S. Bureau of Labor Statistics Consumer Expenditure Surveys



Packaged Facts Pet Shopper Survey

January/February 2014



***“I am spending more on pet products these days”:
dog owners vs. cat owners***

| | dog | cat |
|-------------------|------------|------------|
| Strongly Agree | 15% | 15% |
| Somewhat Agree | 27% | 28% |
| No Opinion - NA/D | 31% | 33% |
| Somewhat Disagree | 18% | 14% |
| Strongly Disagree | 9% | 9% |



Packaged Facts Pet Shopper Survey

January/February 2014

*“I look out for lower prices, special offers, & sales on pet products”
dog owners vs. cat owners*

| | dog | cat |
|-------------------|------------|------------|
| Strongly Agree | 32% | 29% |
| Somewhat Agree | 38% | 37% |
| No Opinion - NA/D | 24% | 25% |
| Somewhat Disagree | 4% | 6% |
| Strongly Disagree | 2% | 4% |

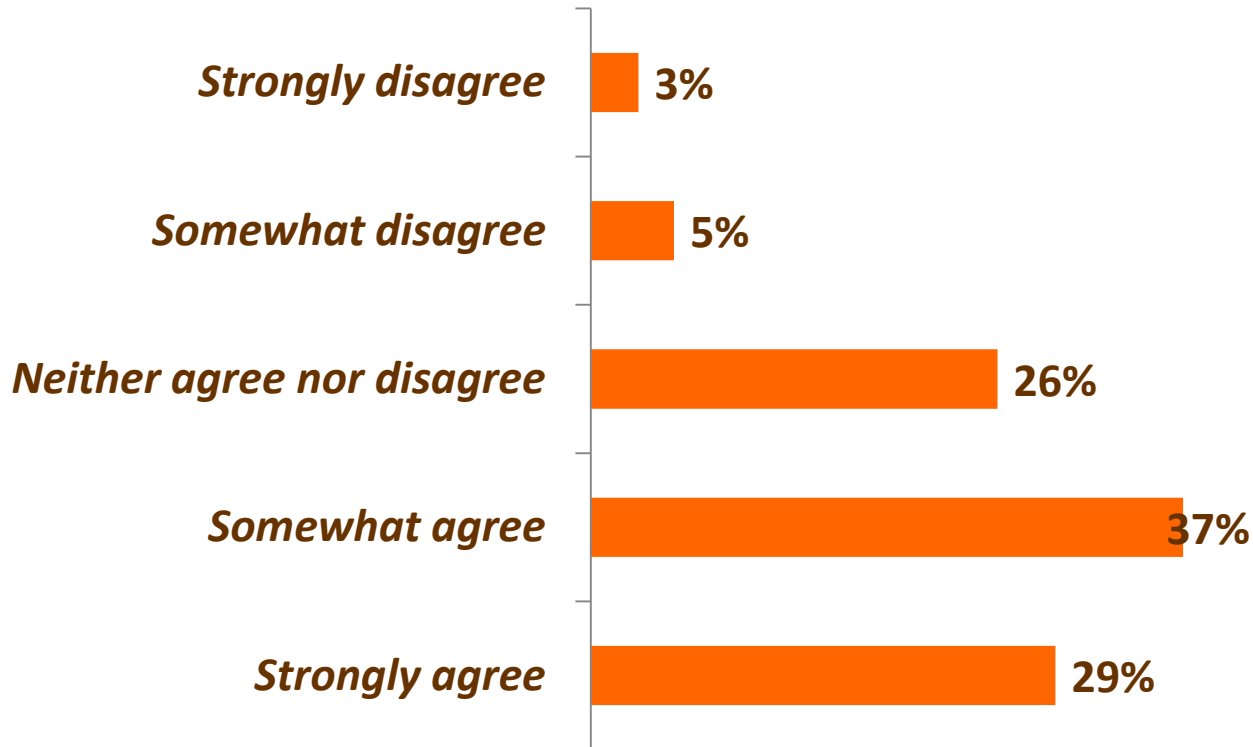
\$1.00 off
any ONE (1) Whole Paws®
Dry Dog Food or Dry Cat Food



Packaged Facts Pet Shopper Survey

January/February 2014

“Many pet products are becoming too expensive”



Channel Shopping Trends



Channel Shopping for Pet Products, 2010-2013 (percent of dog- or cat-owning households)

| Channel | 2010 | 2011 | 2012 | 2013 |
|-----------------|-------|-------|-------|-------|
| Pet Stores | 52.6% | 52.1% | 54.3% | 56.3% |
| Supermarkets | 47.4 | 48.1 | 47.5 | 46.2 |
| Discount Stores | 30.8 | 28.6 | 29.1 | 26.3 |
| Veterinarians | 17.6 | 16.5 | 15.1 | 15.3 |
| Wholesale Clubs | 11.4 | 10.1 | 13.0 | 11.3 |

Note: Data refer to respondents who indicated where they purchase pet products.

Source: Experian Marketing Services, *Simmons* National Consumer Survey.

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IRI FDMx Pet Food/Treats Sales Growth, Dog vs. Cat: 2006 - 2013

| Volume | 2009 | 2010 | 2011 | 2012 | 2013 |
|--------|------|------|------|------|------|
| Dog | -1.1 | -1.0 | -4.0 | -5.3 | -4.4 |
| Cat | -2.1 | 0.8 | -1.3 | -4.3 | -0.9 |

| Dollars | 2009 | 2010 | 2011 | 2012 | 2013 |
|---------|------|------|------|------|------|
| Dog | 0.2 | 1.5 | 2.2 | 0.1 | 0.8 |
| Cat | 4.8 | 0.2 | 1.4 | -0.2 | 1.7 |



Source: IRI FDMx (Food, Drug, Mass without Walmart)
Packaged Facts, *U.S. Pet Market Outlook 2014-2015*



Packaged Facts Pet Shopper Survey

January/February 2014

Cross-Channel Pet Food Shopping: PetSmart/Petco Shoppers

| | |
|-----------------------|-----|
| Walmart | 33% |
| Supermarkets | 26% |
| Other Supercenters | 16% |
| Veterinarians | 11% |
| Ind. Pet Stores | 11% |
| Other Pet Superstores | 10% |
| Dollar Stores | 9% |
| Wholesale Clubs | 9% |



Cross-Channel Pet Food Shopping: Walmart Shoppers

| | |
|-----------------------|-----|
| Supermarkets | 35% |
| PetSmart | 30% |
| Petco | 20% |
| Other Supercenters | 19% |
| Dollar Stores | 17% |
| Wholesale Clubs | 12% |
| Other Pet Superstores | 11% |
| Feed/Seed Stores | 8% |
| Ind. Pet Stores | 7% |
| Veterinarians | 6% |



Packaged Facts Pet Shopper Survey

January/February 2014

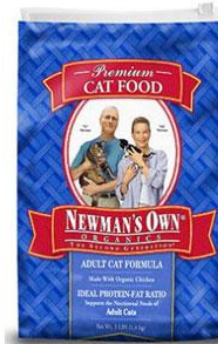


Independent Natural Foods Channel Sales of Pet Food/Treats, 52 weeks ending February 23, 2014

| Segment | \$ (millions) | % Chg |
|-------------------|---------------|-------|
| Dog Food | \$28.2 | 8.4% |
| Cat Food | \$20.5 | 6.9% |
| Pet Treats/Snacks | \$12.1 | 10.5% |



Source: **SPINSscan** data. This material is used with permission.



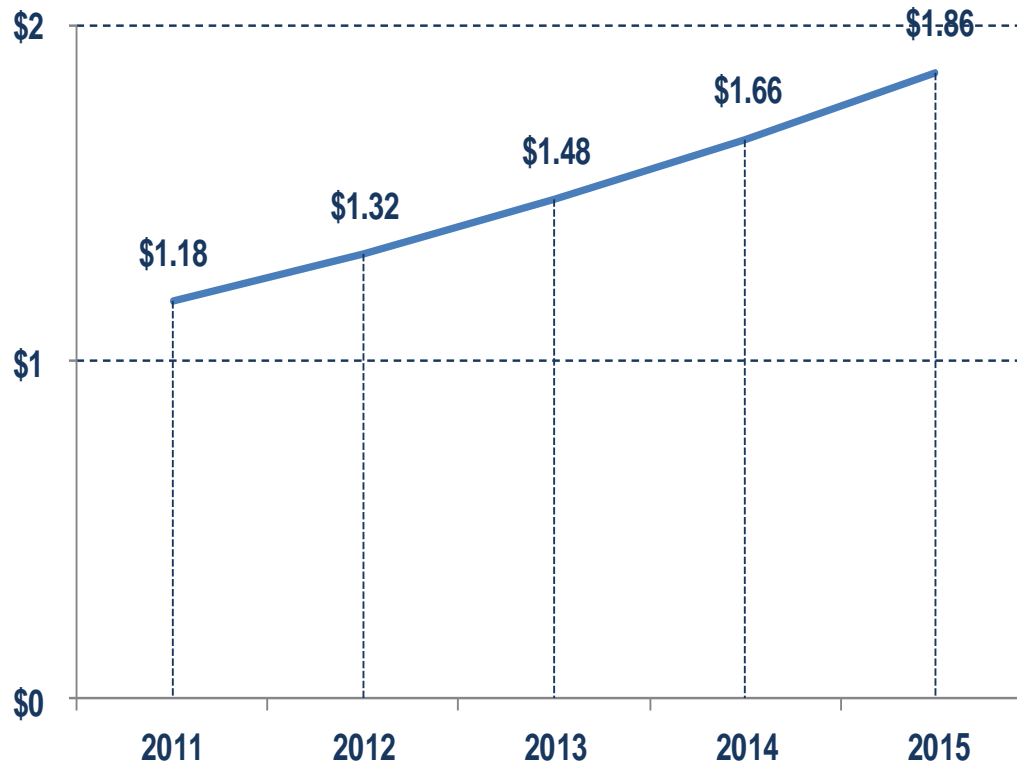
Packaged Facts Pet Shopper Survey

“I am buying more pet products online than I used to”

| | 2011 | 2014 |
|-------------------|------|------|
| Strongly Agree | 4% | 11% |
| Somewhat Agree | 10% | 14% |
| No Opinion - NA/D | 23% | 25% |
| Somewhat Disagree | 18% | 15% |
| Strongly Disagree | 45% | 35% |



Projected U.S. Online Sales of Pet Products, 2011-2015 (in billions of dollars)



amazonpets

chewy.com
for happy & healthy pets

Pet360

PetFlow.com
Pet Food Delivery!

1-800-PetMeds
America's Largest Pet Pharmacy

petco

PETSMART

wag.com

Source: Packaged Facts, *Pet Market Outlook 2014-2015*





Amazon.com Subscribe and Save

Set, save, and relax with Subscribe & Save.



[See Size Options](#)

Wellness CORE Original Formula Dry Dog, 26-Pound Bag

~~\$64.99~~ **\$52.95** ✓ Prime

Order in the next **19 hours** and get it by **Wednesday, Apr 2.**

\$50.30 [Subscribe & Save](#)

Save more with monthly [Subscribe & Save](#) deliveries.

FREE Shipping

[More Buying Choices](#)

\$32.96 new (13 offers)

★★★★☆ (249)



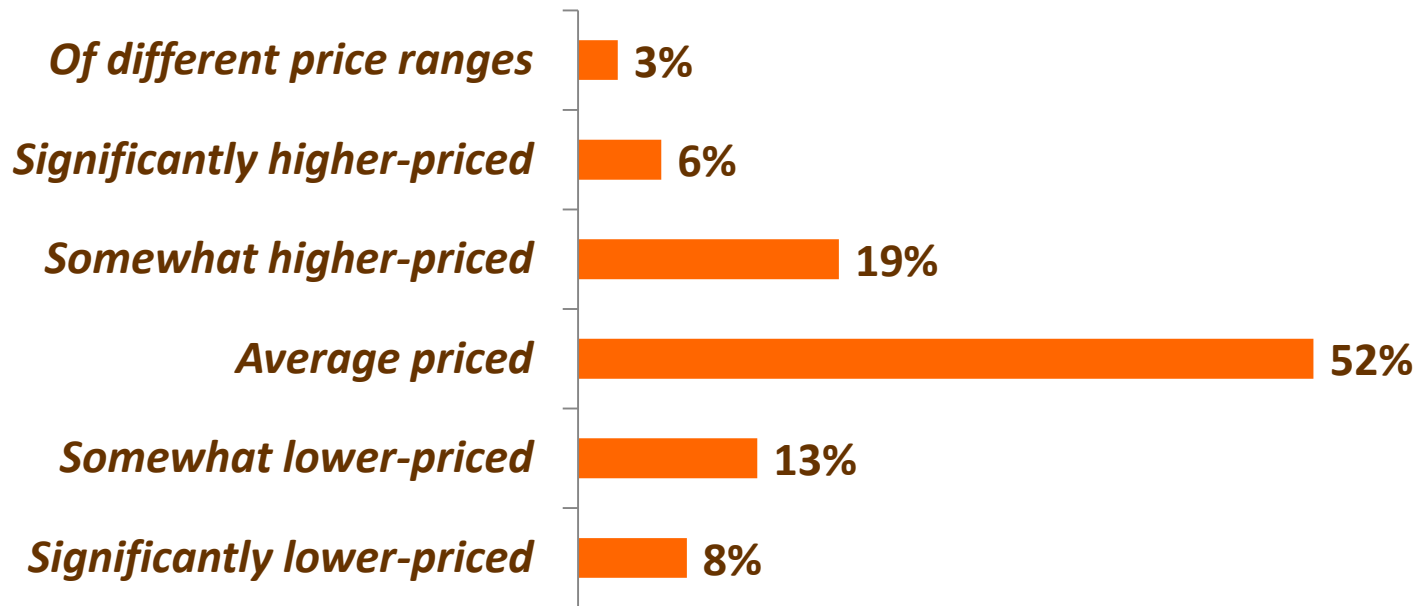
Product Purchasing Trends



Packaged Facts Pet Shopper Survey

January/February 2014

“The dog foods that I buy are ...”



Topline Dog Food Purchasing Trends, 2006-2013 (percent of dog-owning HHs)

| | 2013 | 2012 | 2011 | 2010 | 2009 | 2008 | 2007 | 2006 |
|----------------------------|------|------|------|------|------|------|------|------|
| Dry | 94.4 | 95.9 | 95.7 | 94.2 | 94.5 | 95.2 | 93.4 | 93.2 |
| Wet/Moist | 38.7 | 36.2 | 35.5 | 30.7 | 30.2 | 30.0 | 31.9 | 33.7 |
| Dry & Wet/Moist | 34.6 | 33.1 | 32.3 | 27.2 | 27.1 | 28.0 | 29.1 | 29.5 |
| Biscuits/Treats | 81.6 | 78.6 | 82.6 | 79.5 | 80.0 | 79.3 | 79.5 | 79.1 |

Source: Experian Marketing Services, *Simmons* National Consumer Survey

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Topline Dry Dog Food Purchasing Trends by Formula Type, 2006-2013 (percent of dog-owning HHs)

| | 2013 | 2012 | 2011 | 2010 | 2009 | 2008 | 2007 | 2006 |
|-------------------|------|------|------|------|------|------|------|------|
| Regular/Adult | 73.8 | 75.0 | 73.8 | 73.9 | 72.6 | 70.7 | 70.6 | 69.5 |
| Puppy | 10.0 | 10.7 | 10.6 | 9.2 | 10.7 | 11.9 | 11.2 | 10.8 |
| Light/Weight Mgmt | 8.1 | 8.0 | 9.1 | 8.0 | 8.3 | 9.7 | 8.6 | 8.3 |
| Senior | 6.8 | 7.6 | 6.6 | 5.9 | 6.6 | 7.7 | 7.1 | 8.3 |

Source: Experian Marketing Services, *Simmons* National Consumer Survey

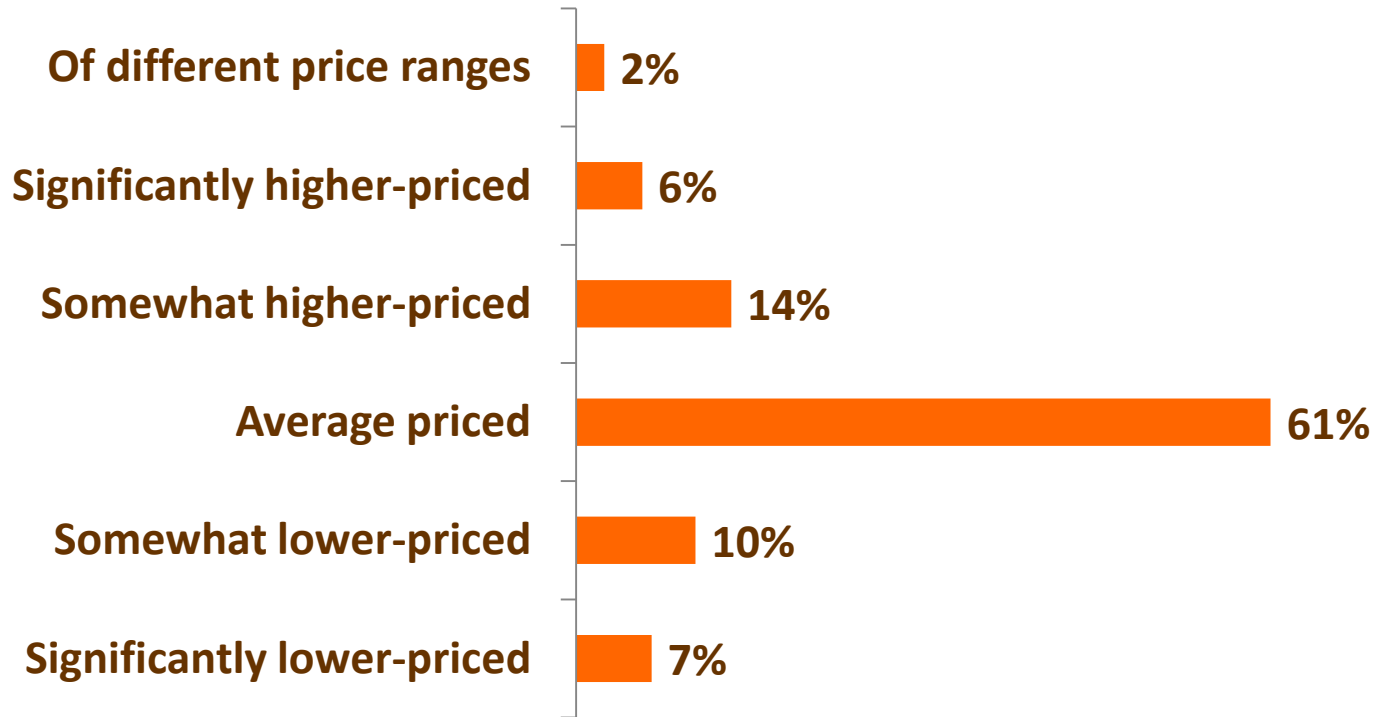
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Packaged Facts Pet Shopper Survey

January/February 2014

“The cat foods that I buy are ...”



Topline Cat Food Purchasing Trends, 2006-2013 (percent of cat-owning HHs)

| | 2013* | 2012 | 2011 | 2010 | 2009 | 2008 | 2007 | 2006 |
|-----------------|-------|------|------|------|------|------|------|------|
| Dry | 95.5 | 94.6 | 96.9 | 93.5 | 95.6 | 94.8 | 94.1 | 94.4 |
| Wet/Moist | 53.3 | 49.3 | 49.9 | 51.7 | 44.7 | 46.9 | 45.5 | 46.5 |
| Dry & Wet/Moist | 17.5 | 19.3 | 18.8 | 19.4 | 16.5 | 17.5 | 18.2 | 21.3 |
| Snacks/Treats | 52.8 | 48.6 | 44.1 | 47.0 | 44.1 | 44.3 | 41.2 | 39.6 |

Source: Experian Marketing Services, *Simmons* National Consumer Survey

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Topline Dry Cat Food Purchasing Trends by Formula Type, 2006-2013 (percent of cat-owning HHs)

| | 2013 | 2012 | 2011 | 2010 | 2009 | 2008 | 2007 | 2006 |
|-------------------|------|------|------|------|------|------|------|------|
| Regular/Adult | 76.8 | 78.1 | 81.6 | 77.3 | 78.7 | 78.2 | 74.7 | 75.3 |
| Light/Weight Mgmt | 9.1 | 8.3 | 8.0 | 6.2 | 7.3 | 8.7 | 7.3 | 6.7 |
| Senior | 6.0 | 5.3 | 6.2 | 6.5 | 7.0 | 5.3 | 7.0 | 6.5 |
| Kitten | 5.4 | 4.2 | 4.5 | 4.4 | 4.4 | 4.2 | 6.6 | 5.9 |

Source: Experian Marketing Services, *Simmons* National Consumer Survey

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IRI MULO Pet Food/Treat Sales: January 26, 2014 vs. Year Ago

| | Dollar Sales (millions) | Dollar Sales % Chg | Dollar Sales % Chg (millions) | Volume Sales % Chg |
|------------------------|----------------------------|-----------------------|-------------------------------------|-----------------------|
| DRY DOG FOOD | \$5,306 | 2.2% | \$114 | (1.3%) |
| DRY CAT FOOD | \$2,337 | 3.9% | \$89 | 0.5% |
| WET DOG FOOD | \$1,389 | 3.1% | \$42 | 0.0% |
| WET CAT FOOD | \$1,957 | 2.2% | \$42 | 2.8% |
| RAWHIDE DOG CHEWS | \$696 | 4.2% | \$28 | (2.6%) |
| FZ/RFG DOG FOOD | \$89 | 26.9% | \$19 | 25.3% |
| DOG BISCUITS/TREATS | \$2,019 | 0.8% | \$16 | (0.7%) |
| FZ/RFG CAT FOOD | \$4 | 22.9% | \$1 | 28.2% |
| SEMIMOIST DOG FOOD | \$122 | (0.6%) | (\$1) | (1.0%) |

Source: IRI Multi-Outlet (includes Walmart)
Packaged Facts, *U.S. Pet Market Outlook 2014-2015*



Packaged Facts Pet Shopper Survey, January/February 2014

Percentage Buying Specialty Pet Nutrition Products

- Specialty nutritional formula pet food*
- Natural formula pet food , not organic*
- Pet food targeting health concerns*
- Organic pet food formula*
- Treats with specialty nutrition ingredients*
- Treats targeting specific health concerns*
- Specialty nutritional pet food add-ins*
- Store-bought/OTC nutritional supplements*
- Vet-prescribed nutritional supplements*

cat owners

44%

dog owners

51%



Packaged Facts Pet Shopper Survey, January/February 2014

Percentage Buying Specialty Nutrition Pet Food

| | Dog Owners | Cat Owners |
|--|------------|------------|
| Specialty nutritional formula pet food | 18% | 14% |
| Natural formula pet food , not organic | 15% | 12% |
| Pet food targeting health concerns | 14% | 17% |
| Organic pet food formula | 7% | 8% |



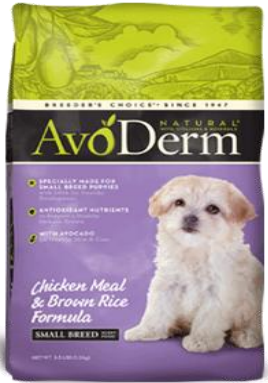
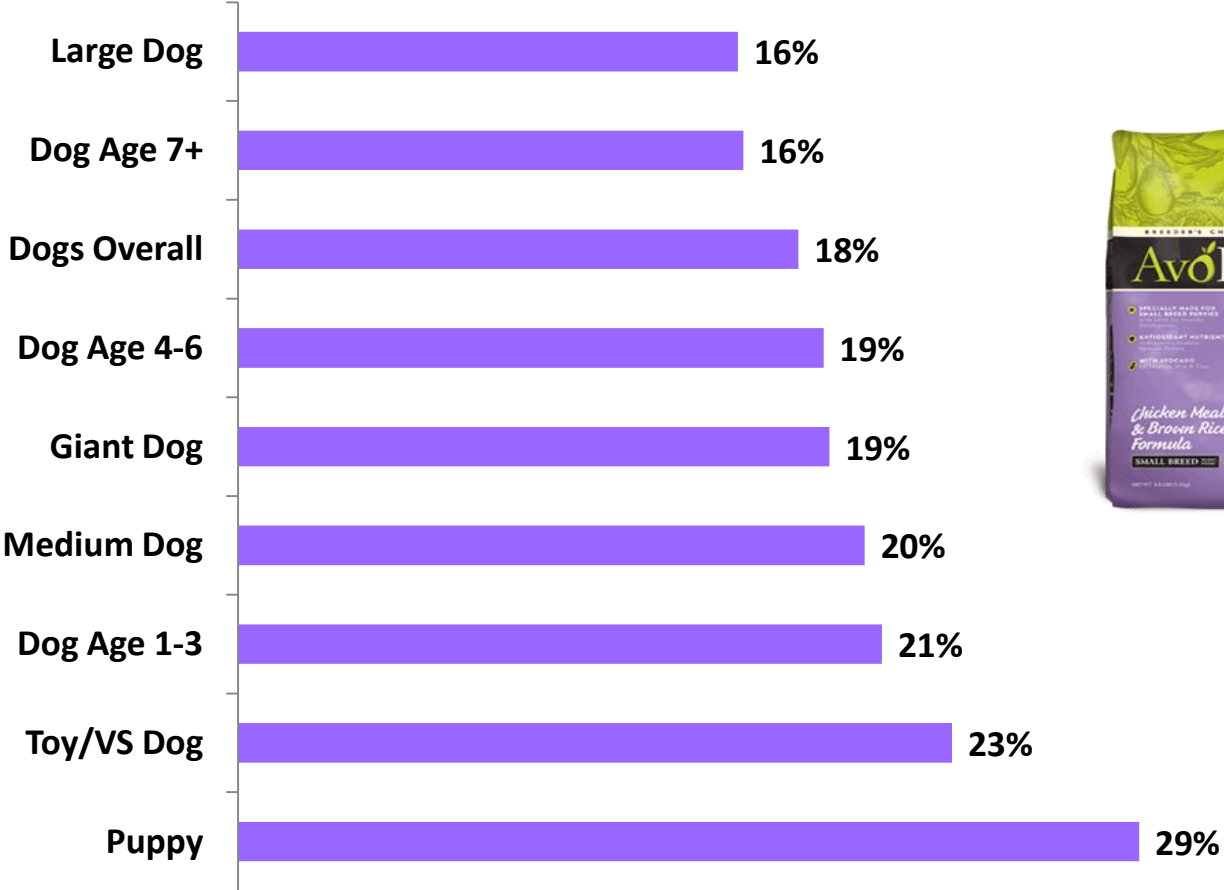
Packaged Facts Pet Shopper Survey, January/February 2014

Percentage Buying Specialty Nutrition Products Other than Pet Food

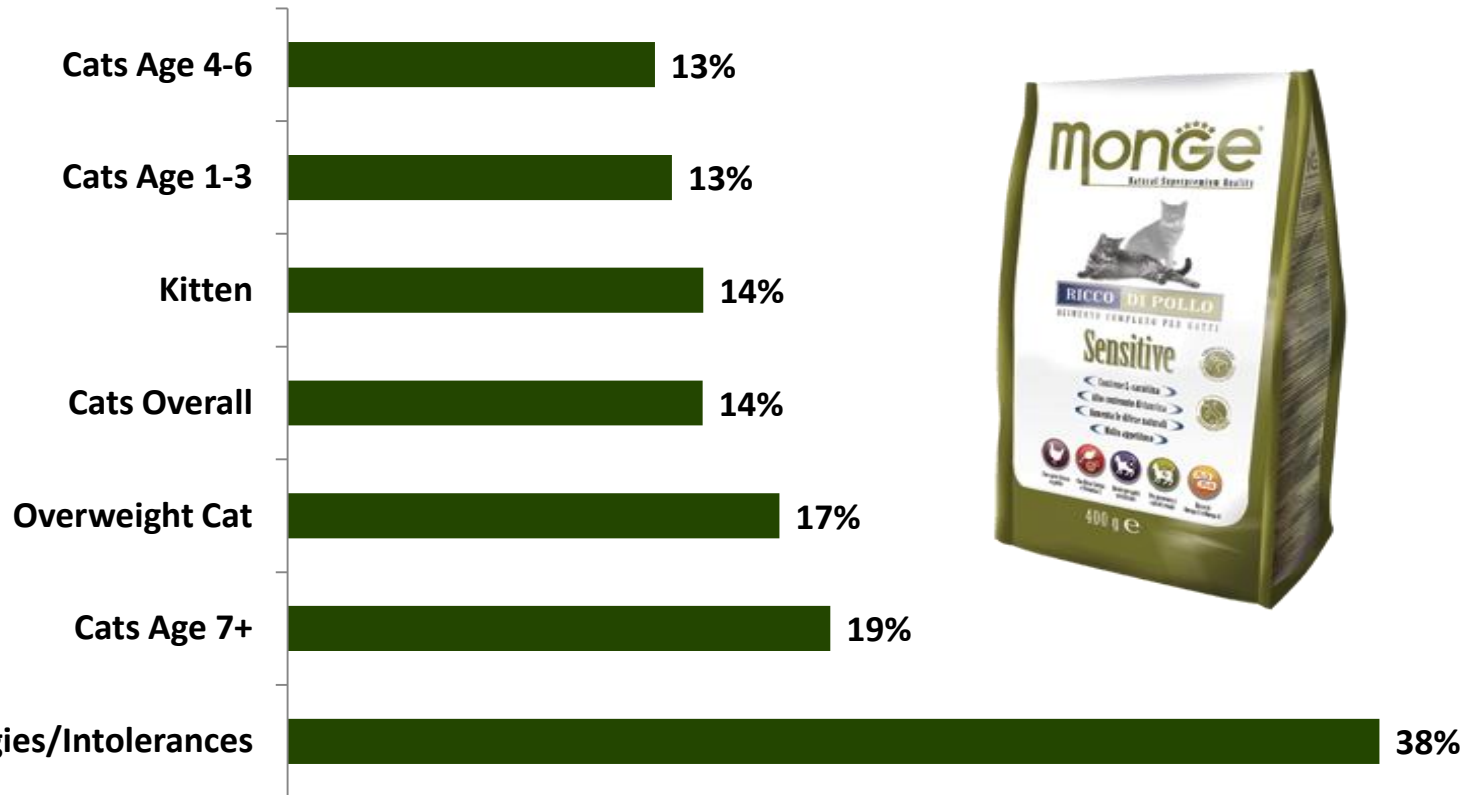
| | Dog Owners | Cat Owners |
|---|------------|------------|
| Treats with specialty nutrition ingredients | 17% | 11% |
| Treats targeting specific health concerns | 12% | 11% |
| Specialty nutritional pet food add-ins | 5% | 5% |
| Store-bought/OTC nutritional supplements | 5% | 2% |
| Vet-prescribed nutritional supplements | 4% | 3% |



Percentage Buying Specialty Nutritional Formula Dog Food by Selected Characteristics of Pet, 2014

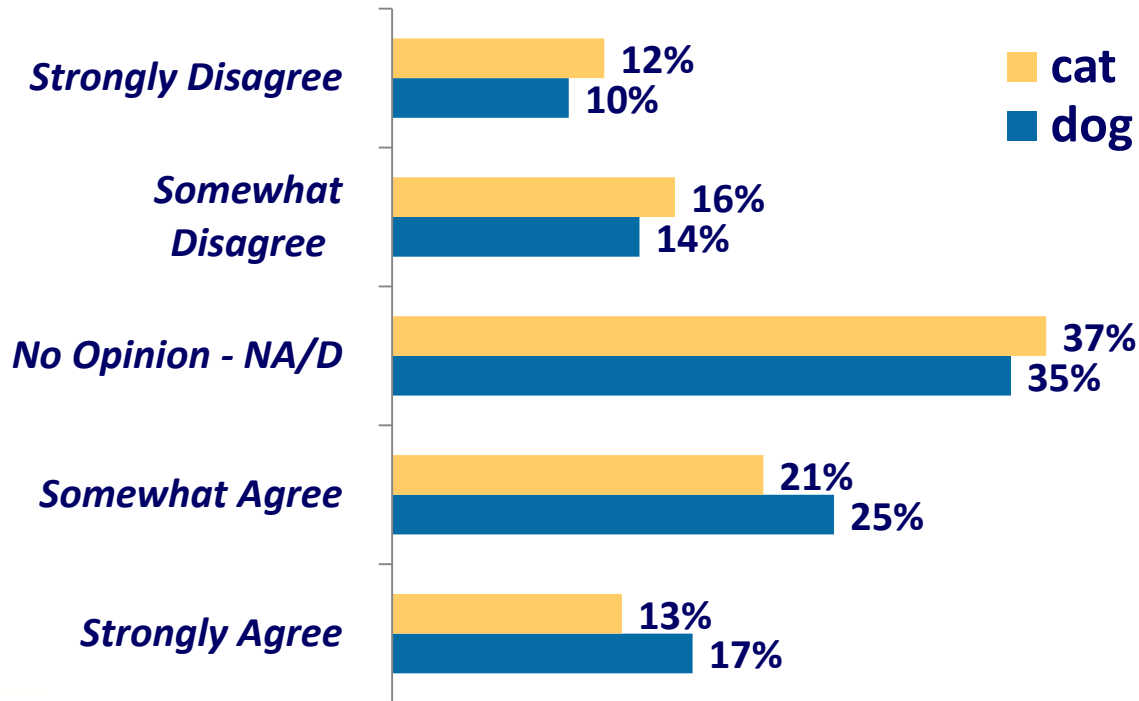


Percentage Buying Specialty Nutritional Formula Cat Food by Characteristics of Pet, 2014



Packaged Facts Pet Shopper Survey, January/February 2014

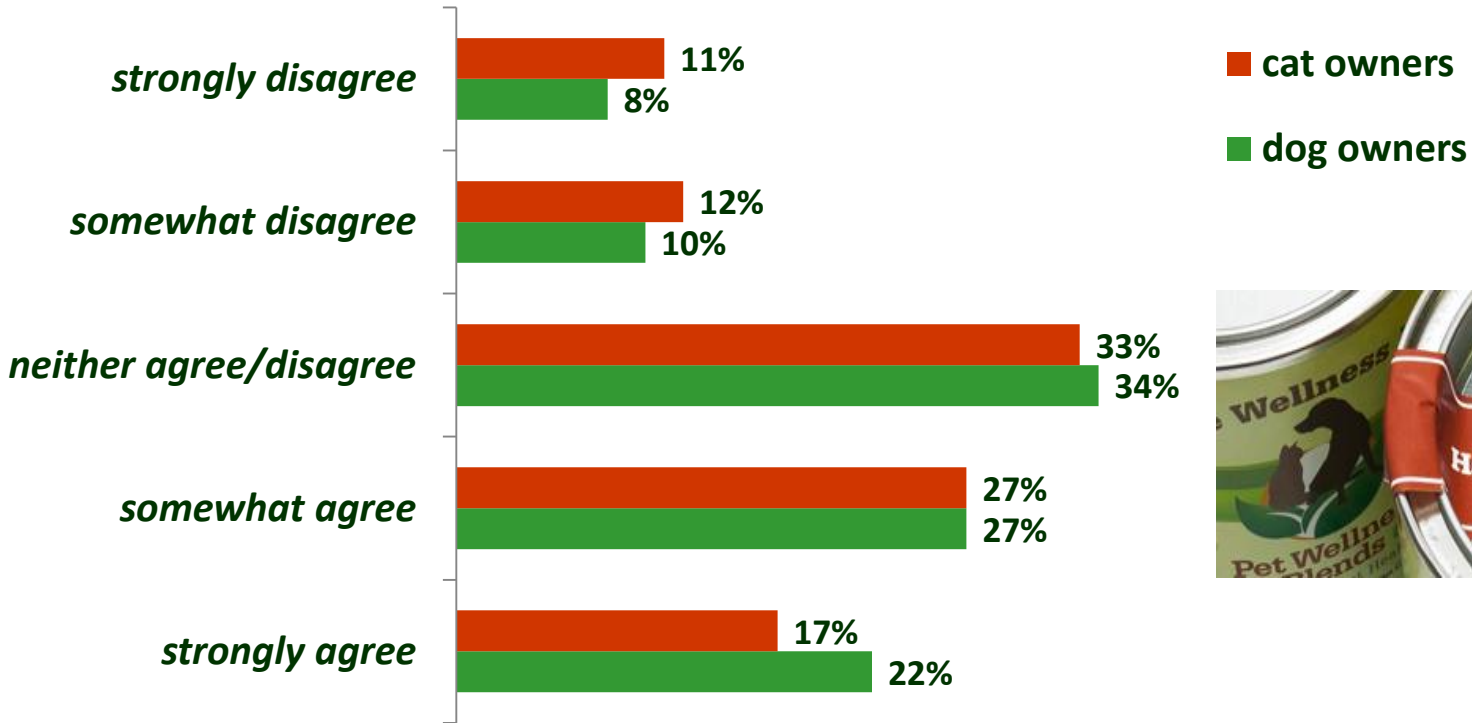
“Natural and organic pet foods are safer than regular pet foods”



Packaged Facts Pet Shopper Survey

January/February 2014

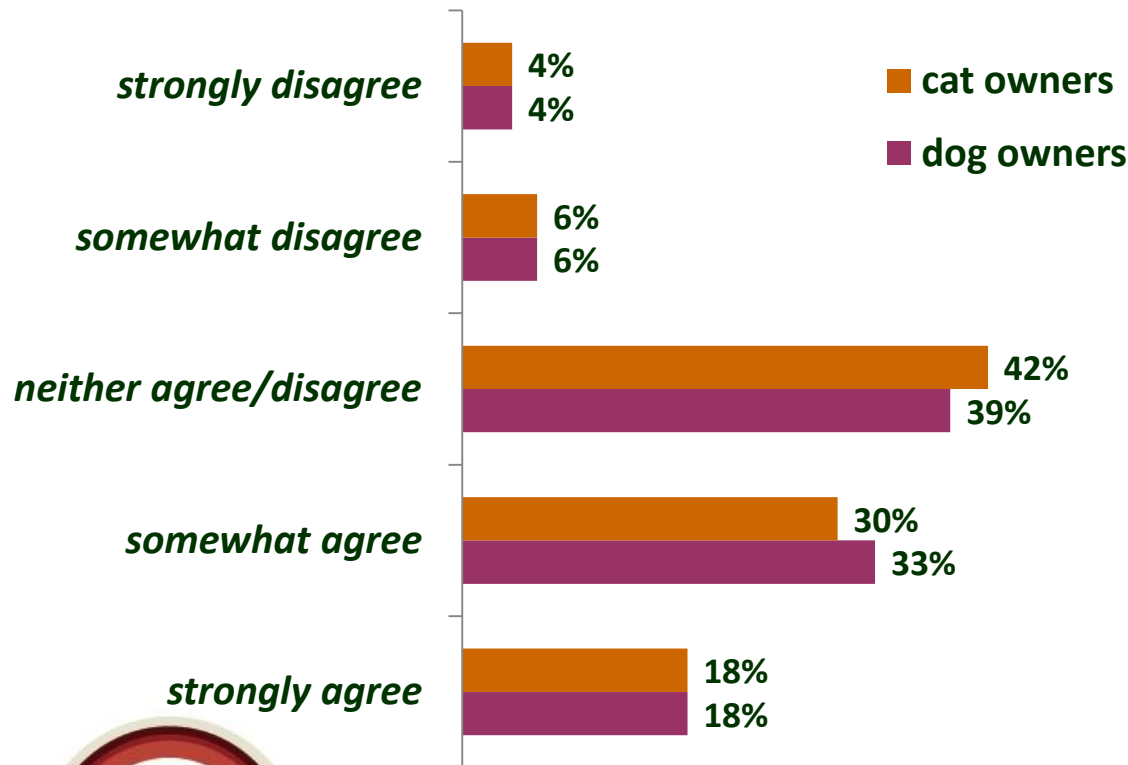
“Fear of contamination/product safety is a key consideration in the pet foods I buy”



Packaged Facts Pet Shopper Survey

January/February 2014

“High-quality pet foods are effective for preventive health care”



pet food shopper are health food shoppers



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U.S. Pet Market Outlook 2014-2015 (April 2014)

*Natural, Organic, and Eco-Friendly Pet Products
in the U.S. (August 2014)*

Pet Food in the U.S. (September 2014)

www.packagedfacts.com

