### Education: The Missing Link in Pet Food Marketing?



## Marketing to Today's Consumer



## Humanizatio n



## Pet Owner? Or Pet Parent?



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## The Daily Tribune

#### Pet owners confused about pet nutrition.

A recent petMD survey on pet nutrition revealed confusion among pet owners.

- 57% of pet owners look to labels for information
- A majority believe that animal hair, hooves and teeth are included in pet food
- 69% of respondents know protein is important for pets, however only 2% know about fats and 3% know about carbohydrates
- More than 70% of respondents believe that labels do not list all of the ingredients included in the food



## Google Search for "healthy pet food"

#### First three results are paid ads for cat food:

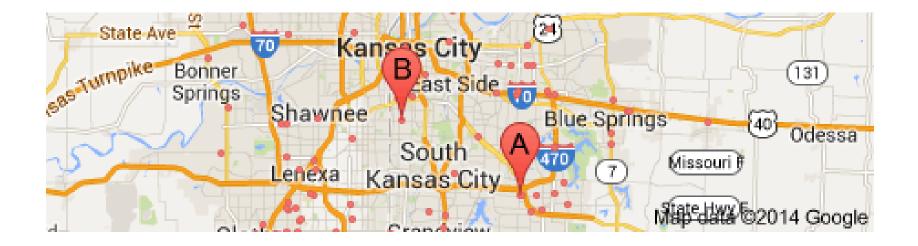
- Healthy Cat Food Advice, Nutritional Info, Coupons & More
- Ad www.purina.com/
- Resources For All **Pet** Owners
- Purina has 281 followers on Google+
- •
- Must see cat food chart HillsPet.com
- Ad www.hillspet.com/IdealBalance
- Get a Comparison of Hill's<sup>®</sup> Ideal Balance<sup>™</sup> to Other Brands.
- •
- Healthy Cat Food FancyFeast.com
- Ad www.fancyfeast.com/WetCatFood
- The Moisture Your Cat Needs And Desires. See Fancy Feast® Wet Foods

## More results

## One company appears after the paid ads, 2 separate listings:

- BLUE Healthy Pet Food Product Finder Blue Buffalo
- www.bluebuffalo.com/products/cats
- Natural and Healthy Dog Food with Natural Ingredients Now you can feed your puppy, adult dog or senior dog with the same care you feed your family. All of our ...
- Blue Buffalo Discover the Best Dog Food and Cat Foods with our ...
- www.bluebuffalo.com/
- The Blue Buffalo Company makes all natural, healthy dog food and cat food. Use our brand comparison tools to compare the best dog food and cat foods. You'll ...

## After company listings, the map!



## Then, a non-company link

- 9 Steps to Choosing a Healthy Dog Food
- 1. Understand that arguably, the best ratios for a healthy dog's diet are about 50% meat, 50% vegetables, grain-free, wheat-free and no cheap fillers.
- 2. Ensure protein sources are high in the ingredient list.

## Dog Food No-No's

- 1. Grains whole grains only
- 2. Meat followed by by-products or fillers
- 3. Vegetarian
- 4. Chemical preservatives
- 5. No economy brands premium only
- 6. Holistic
- 7. Look at a healthy human's diet

#### PETCO HAS CREATED THE FOLLOWING TIPS TO HELP PET PARENTS EVALUATE PET FOOD LABELS:

#### BASIC PET FOOD LABEL

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PROTEIN (MIN) 18.0%	CRUDE FIBER (MAX) 3.0%
FAT (MIN) 5.0%	MOISTURE (MAX) 33.0%
FAT (MAX) 8.0%	SALT (NACL) (MAX) 0.9%

#### INGREDIENTS:

CRUDE

Wheat flour, soybean grits, soybean flour, high fructose corn syrup, brewers condensed solubles, beef, water, liver, calcium carbonate, phosphoric acid, salt, sorbic acid (added to prevent spoilage), calcium projonate (added to prevent spoilage), DL-Methionine, choline cholide, zinc oxide, vitamin supplements (E, B-12, A, D-3), ferrous sulfate, ethoxyouin (a preservative), added color (Red 40), niacin, riboflavin supplement, calcium pantothenate, manganese sulfate, biotin, thiamine mononitrate, folic acid, cooper sulfate, menadione sodium bisulfite complex

pyridoxine hydrochloride, calcium iodate.

#### START WITH THE GUARANTEED ANALYSIS.

Much like human food, the guaranteed analysis on any package or can of pet food will tell you the overall fat, protein, fiber and moisture content of the food. Look for a healthy balance of nutrients and moisture.

#### LOOK FOR A BALANCE OF PRO-TEINS, FATS, CARBOHYDRATES AND OTHER NUTRIENT SOURCES THAT IS RIGHT FOR YOUR PET AND HIS/HER LIFE STAGE.

For example, puppies require more protein than adult dogs for healthy growth, while senior dogs need more fiber and moisture to help with digestion and joint health. See your local PETCO nutrition expert to learn more about your pet's specific needs

#### DON'T ASSUME WHAT'S GOOD FOR YOU IS GOOD FOR YOUR PET.

While we're trained to eat a lowfat diet, dogs and cats get most of their energy from fat and need fat, which should account for at least 20 percent of their overall diet.

#### PREMIUM PET FOOD LABEL

 CRUDE PROTEIN:
 23.0% MIN.

 CRUDE FAT:
 13.0% MIN.

 CRUDE FIBER:
 3.0% MAX.

 MOISTURE:
 10.0% MAX.

 OMEGA 3 FATTY ACIDS:
 0.5% MIN.

 OMEGA 6 FATTY ACIDS:
 3.0% MIN.

#### INGREDIENTS:

Chicken, Brown Rice, Lamb Meal, Oatmeal, Barley, Duck Meal, Potatoes, Carrots, Chicken Fat (preserved with natural mixed tocopherols), Tomato Pomace, Natural Flavor, Canola Oil, Brewers Yeast, Salmon Meal, Salmon Oil, Whole Ground Flaxseed, Potassium Chloride, Choline Chloride, Taurine, Spinach, Parsley Flakes, Cranberries, L-Lysine, L-Carnitine, Yucca Schidigera Extract, Dried Kelp, Vitamin E Supplement, Iron Proteinate, Zinc Proteinate, Copper Proteinate, Ferrous Sulfate, Zinc Sulfate, Copper Sulfate, Potassium Iodide, Thiamine Mononitrate (Vitamin B-1), Manganese Proteinate. Manganous Oxide, Ascorbic Acid, Vitamin A Supplement, Biotin, Calcium Pantothenate, Manganese Sulfate, Sodium Selenite, Pyridoxine Hydrochloride (Vitamin B-6), Vitamin B-12 Supplement, Riboflavin (Vitamin B-2), Vitamin D-3 Supplement, Folic Acid.

THE COMBINATION OF INGREDI-ENTS IS MORE IMPORTANT THAN ANY SINGLE INGREDIENT.

> Food can contain more than one form of the same ingredient, so read the entire label for a healthy balance of protein, fat and carbohydrate sources with natural names you recognize.

DETERMINE THE PRIMARY INGRE-DIENTS AND PROTEIN SOURCES.

> Ingredients on pet food labels are listed by weight, but whole meats contain a lot of water so they weigh more than other ingredients. For that reason, it's important to look beyond the first two or three ingredients listed. Look at the first five to eight ingredients and ensure there is a healthy combination of high-quality protein sources.

#### DON'T GUESS THE QUALITY BY THE PACKAGE.

Just because a package is covered with wholesome-looking ingredients, doesn't mean the food is nutritious. Read the small print on the ingredients list and nutrition label instead of depending on illustrations or advertising on the package.

For more information about the PETCO nutrition pledge, to find the best premium food for your pet, or for other details on pet nutrition, visit PETCO.com, or ask a nutrition expert at a PETCO near you.

# A startling revelation about jerky?

#### My first question was,

"What does your company know about the drugs the New York Department of Agriculture found in your jerky treats?"

They didn't know anything about these drugs.

I shared, "Well, allow me to tell you a bit about these drugs. They are sulfa drugs. And just the same way some people are allergic to sulfa drugs, so are some dogs. And the reaction a hypersensitive dog has to a sulfa drug is Fanconi Syndrome – the exact symptoms pets have experienced from these treats."

## Is it true?

- KCS dry eye
- Bone marrow suppression
- Anaphylaxis
- Serum sickness
- Neutrophilic hepatitis

## Finding a Healthy Pet Food



## So, what are we going to do about it?

## Start at home. Actually, in the office.



## Take it to the consumer



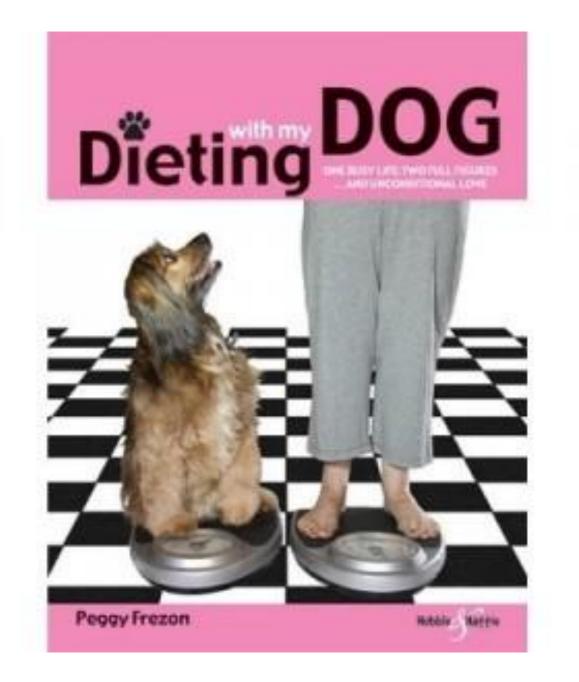
## Take it to the consumer



## Take it to the consumer



## Most dogs are overweight or obese.



#### A GMO IS:

the direct human manipulation of an organism's DNA in a laboratory environment.

## GMO?

Genetically Modified Organism

#### SCIENCE OF GMOS

Genetic modification may include the ADDITION OF DNA from species that would NOT BREED in nature.

Cross-species-or transgenic-genetic

DNA. Genetic modification may also involve REMOVING SPECIFIC STRANDS OF

manipulation has gone so far as to COMBINE FISH DNA WITH STRAWBERRIES and tomatoes.

GMO foods have only existed in groceries since the late 1990's.

GMO life can be patented

GMO varieties of corn and potatoes are engineered to PRODUCE THEIR OWN PESTICIDES.

#### STUDIES OF GMOS

#### NO LONG-TERM TESTING.

It took decades for the dangers of Trans-Fats (another artificial food) to become understood.

Mice fed GM pesticideproducing corn over four generations showed **ABNORMAL** structural and chemical changes to various organs and significantly reduced fertility.

herbicide-resistant crops can cross-pollinate to create HERBICIDE-RESISTANT WEEDS. TRANGENIC DNA HAS BEEN FOUND IN 80% OF WILD CANOLA IN NORTH DAKOTA

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#### A GMO IS NOT:

Plants and animals that are traditionally bred to achieve specific characteristics such as breeding dogs or cross-pollination of plants

#### PREVALENCE OF GMOS

You probably eat GMOs EVERY DAY.

different GMOs exist on grocery store shelves (largely because of how many processed foods contain soy.)

PERCENT OF GMOS IN TOTAL CROP PRODUCTION 2011 (USA)

Soybeans 94% 90%

88%

#### PUBLIC OPINION OF GM

Polls consistently show that a significant majority of North Americans would LIKE TO BE ABLE TO TELL if the food they're purchasing contains GMOs.

OUT OF A CBS NEWS POLL:

87% want GMOs labelled

53% would not buy genetically modified food

NATIONAL OPINIONS OF GMOS:

The USA is the largest producer of GMO crops and does not mandate labels for GMO food.

In 30 other countries there are bans or restrictions on the production of GMOs, because they are not considered proven safe.

"The science is quite clear: crop improvement by the modern molecular techniques of biotechnology is safe... The World Health Organization, the American Medical Association, the U.S. National Academy of Sciences, the British Royal Society, and every other respected organization that has examined the evidence has come to the same conclusion: consuming foods containing ingredients derived from GM crops is no riskier than consuming the same foods containing ingredients from crop plants modified by conventional plant improvement techniques."

Mark Lynas – founder of the anti-GMO movement

## Thank You

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