

PRODUCTS & SERVICES

Complete Transportation Management Solutions



LTL



FTL



INTL



PARCEL



SPECIALTY

	LTL	FTL	INTL	PARCEL	SPECIALTY
PROCUREMENT	Contracted Rates, Negotiation, Market Expertise	Brokerage, Contracted Programs	NVOCC, Indirect Air Carrier, Global Partner Network	Negotiation Support, International Contracts, Domestic Contracts	Contracted Rates, Brokerage for a variety of modes
FREIGHT OPTIMIZATION	Carrier Optimization, Freight Optimization	Carrier Optimization, Freight Optimization	Carrier Optimization, Freight Optimization	Monitoring, Optimization	Carrier Optimization, Freight Optimization
TRACKING	Standard Tracking, Premium Tracking	Standard Tracking, Premium Tracking	Standard Tracking, Premium Tracking	----	Standard Tracking, Premium Tracking
CARRIER SCREENING & PERFORMANCE MONITORING	SMART Certified™ Screening & Monitoring	SMART Certified™ Screening & Monitoring	SMART Certified™ Screening & Monitoring	----	SMART Certified™ Screening & Monitoring
FINANCIAL & RECOVERY SERVICES	Audit & Dispute, Bill Payment, Consolidated Invoicing, GL-Coding, Guaranteed SVC Recovery, Financial Reporting	Audit & Dispute, Bill Payment, Consolidated Invoicing, GL-Coding, Financial Reporting	Audit & Dispute, Bill Payment, Consolidated Invoicing, GL-Coding, Financial Reporting, Multi-currency	GSRs & Manifest Recovery, GL-Coded Invoicing, Consolidated Billing, Financial Reporting	Audit & Dispute, Bill Payment, Consolidated Invoicing, GL-Coding, Financial Reporting
SUPPORTING SERVICES	Freight Claims, Inbound Freight Management, Insurance, P.O. Management, Classification Review, On-Site Coordinator	Freight Claims, Inbound Freight Management, Insurance, P.O. Management, On-Site Coordinator	Audit & Dispute, Bill Payment, Consolidated Invoicing, GL-Coding, Financial Reporting, Multi-currency	GSRs & Manifest Recovery, GL-Coded Invoicing, Consolidated Billing, Financial Reporting	Audit & Dispute, Bill Payment, Consolidated Invoicing, GL-Coding, Financial Reporting

eShipManager® Transportation Management System
Other technology services and products, including a variety of proprietary software

TECHNOLOGY

BUSINESS INTELLIGENCE

Ongoing Business Reviews, Actionable Analytics, and Visibility across modes

CONTINUOUS IMPROVEMENT

Kaizen events & analysis for continuous improvement across the supply chain
Strategy development, implementation, & measurement